
Social Media Authorisation Process

Disqus



Authorization & Other settings

Step 1 – Login to your company Disqus account

Do this by simply visiting <https://disqus.com/> and then login.

Step 2 – Authorise us to act on your behalf of your Disqus account

Once you're logged into Disqus, proceed to the following website

<http://auth.crispthinking.com/>

Once there, please enter your email address (this is your work email address, not necessarily the one associated with your Disqus account) and select "Connect with Disqus".



From here you will be redirected to Disqus and asked to verify the permissions you are granting us.

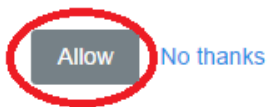
DISQUS

Crisp Live Application is asking permission to access your account.



This application will be able to:

- Access your basic profile information.
- View posts, likes, and other public content you've created.
- Comment on your behalf.
- Access your contact information.
- Comment on your behalf.
- Moderate your forums.
- View restricted information about commenters on your forums, like their email address.



Simply click Allow to grant us access.

You should then be presented with a page similar to this to indicate the process has completed.



Step 4 – Additional Considerations

- Emails generated by our platform to alert your team to issues that need your urgent attention are sent via our helpdesk platform and have on occasion been incorrectly flagged as Spam. Please ask your operations team to whitelist all incoming emails from *@crispthinking.com and *@support.crispthinking.com to ensure you don't miss urgent notifications.